



Patient Portal

<https://emsmc.com/patient-portal/>

- ✓ Main EMS|MC Patient portal where patients can choose to go to one of the portals listed below.



Payment Portal

<https://emsecurepay.emsbilling.com/>

- ✓ Portal will only open when patients receive invoices and the balance due is patient responsibility (will not open for all encounters).
- ✓ Requires First Name, Last Name, Date of Service, and Run Number.



Submit Signature

<https://emsecurepay.emsbilling.com/sign>

- ✓ Portal will only open when patients receive signature requests and open balance is patient responsibility until signature received (will not open for all encounters).
- ✓ Requires First Name, Last Name, Date of Service, and Run Number.



Provide Insurance

<https://emsecurepay.emsbilling.com/insurance>

- ✓ Portal is open to anyone to provide insurance.
- ✓ Requires First Name, Last Name, and Date of Birth.



Take a Survey

<https://emsecurepay.emsbilling.com/survey>

- ✓ Portal only works when provider has an active survey (many do not have an active survey).
- ✓ Portal will only open when patients receive an invoice offering a survey and open balance is patient responsibility such a signature requests, insurance requests, and payment requests
- ✓ Requires First Name, Last Name, Date of Service, and Run Number.



Ask a Question

<https://emsecurepay.emsbilling.com/billing-questions>

- ✓ Portal is open to anyone to ask a question.
- ✓ All fields are required.